

TERMS AND CONDITIONS

Article 1. General

These terms and conditions apply between on the one hand the Koninklijke Nederlandsche Roeibond. This is an association with its registered office at Bosbaan 10, 1182 AG Amstelveen and registered with the Chamber of Commerce under number 40531815 (hereinafter the "KNRB") organizing the World Rowing Cup 3 Rotterdam 2019 and related parties, dance parties, festivals and other events in the broadest sense (hereinafter together the "Event"). On the other hand, a person who wishes to visit the Event and has bought a ticket (hereinafter the 'Visitor').

The Visitor accepts these terms and conditions explicitly as he buys a ticket for the Event.

1. These conditions also apply to tickets obtained from third parties (ie. agents, websites of authorized parties, etc.) for that purpose engaged or appointed by KNRB and which parties have been made known by KNRB on or through its Event website www.rotterdamregatta.com.
2. The location where the Event is held in these terms entails the actual site of the event as well as all areas, spaces, fields, etc. around it that are part of the complex, where the Event takes place.
3. The remaining terms and conditions remain fully applicable in case one or more provisions of these terms at any time, wholly or partially, are judged to be invalid. KNRB and the other parties will aim to develop new rules to agree to replace the invalid provisions. The purpose and intent of the original provisions will be observed.
4. If uncertainty exists regarding the interpretation of one or more provisions of these terms and conditions, the explanation should take place in the spirit of these terms and conditions.
5. If there is a conflict between parties arises which is not covered by these general conditions, this situation should be assessed in the spirit of these terms and conditions.
6. If KNRB does not require strict compliance with these conditions. This does not mean that its provisions do not apply, or KNRB to any degree would lose the right to otherwise demand strict compliance with the provisions of these terms and conditions.

Article 2. Conclusion of the agreement / tickets

1. If the Visitor orders a ticket for the Event at KNRB or a third party engaged by KNRB, this will constitute an agreement between KNRB and the Visitor.
2. KNRB always reserves the right to refuse an order of tickets.
3. An admission ticket can consist of a document issued by or on behalf KNRB or a bar code supplied by or on behalf of the KNRB. The barcode is a unique code.

4. The admission tickets are and remain the property of KNRB. The tickets will only be issued once and give access to one person. The original ticket gives the Visitor the right to attend the Event.
5. Loss, damage, theft or abuse of the ticket comes from the moment the ticket was made available to the Visitor for the account and risk of the Visitor.
6. The KNRB draws responsibility for guaranteeing that valid tickets are sold by third parties that are engaged by the KNRB. The burden of proof rests on the Visitor.
7. The admission ticket consists of a bar code which will be provided to the Visitor by means of electronic communications (email). If the Visitor has chosen to receive the admission ticket in this way, the Visitor has to ensure that this admission ticket via the appropriate electronic communication can be provided and that this can be provided in a safe manner. KNRB can guarantee neither the confidentiality of the supplied admission ticket nor its receipt of the admission ticket.
8. KNRB reserves the right to set a maximum number to order tickets and the Visitor is then obliged to adhere to the maximum set by KNRB.

Article 3. Prohibition on sale, etc.

1. The Visitor is not allowed to sell the ticket to third parties, sell to third parties, offer for sale or offer for the purposes of commercial purposes or to provide. The penalty for this infringement is a direct claimable damage of EUR 5000, - per violation and € 1000, - per day, in case of violation continues and remittance of profits obtained.
2. A ticket not obtained directly from or paid to KNRB and / or a third party engaged by it is invalid and gives no right of access to an Event. KNRB can refuse the Visitor from entering the Event if KNRB suspects that there is an invalid ticket. The burden of proving that the ticket is valid lies with the Visitor. (eg. By presenting a receipt to KNRB).

Article 4. Other liabilities Visitor

1. The Visitor is obliged to observe during the visit of the Event at the House Rules.
2. The Visitor is required, if requested, to cooperate in a body search when attending the event.
3. The Visitor must be in possession of a valid and intact admission ticket both before and during the event and for as long as he is in the place where the Event is held there. The Visitor is required at any time to any request for the employees of KNRB or employees engaged by a third party, such as law enforcement personnel and security guards, to show his ticket.
4. The Visitor is obliged on first request, either during the visit of the Event as to order / purchase of the ticket, to identify themselves to KNRB and to enable it to meet its legal

obligations in the framework of events including the obligation of not providing alcohol to persons younger than 18 years.

5. It is forbidden to take photographic-, film- and other recording equipment to the Event. This leads to confiscation of the said equipment for the duration of the Event. Drones are hereby included.

6. It is prohibited to take glassware, plastic bottles, cans, fireworks, (fire) arms and / or dangerous objects, illegal drugs and / or alcohol to the Event. This leads to confiscation of the said equipment for the duration of the Event.

7. Registration for the event in whatever form, including photographing, filming and making (another) audio and / or visual recordings is prohibited, as well as focus and / or acquisition from the program (booklet), posters and other printed matter. All such recordings shall be confiscated and unconditionally destroyed.

8. If the Visitor after entering the place where the Event takes place, leaves this place, the ticket loses its validity.

9. The Visitor is obliged to adhere to the regulations and / or directions from KNRB or third parties engaged operators at the Event is held. This includes security personnel, firefighters and other authorized personnel.

10. The Visitor and everyone prohibited without the prior written consent of KNRB on and / or around the Event merchandise for sale to offer or sell.

11. The Visitor and third parties are prohibited to distribute flyers, posters, banners, event-related merchandise or perform other types of promotional activities in and / or around the Event, without the prior written consent of KNRB.

12. The Visitor is obliged to abide by the rules applicable to public policy (eg. Not urinating, no public drunkenness, no aggressive behavior, etc.), for violations KNRB will hereof Visitor (further) deny access to the Event, without prejudice KNRB's right to recover any damages caused by the Visitor.

13. In the case that a situation occurs where these conditions are not provided, KNRB can decide on taking measures that it deems accurate. The decision of KNRB in this matter is final.

Article 5. Rights of KNRB

1. In case of violation of any of these terms and conditions and / or the House Rules by the Visitor, KNRB is entitled to make the ticket invalid and refuse the Visitor (further) access to the Event. Holders of invalidated tickets have no refund or compensation otherwise.

2. KNRB always reserves the right to prevent the Visitor (further) access to the Event or to the place where the Event takes place to delete if KNRB deems this necessary for maintaining peace and order during the event.

3. If there is suspicion of falsification of the ticket, KNRB is entitled to refuse the ticket holder (further) access to the Event, without the holder of this (possibly) fake ticket claiming any damage he suffers as a result.
4. Tokens or vouchers purchased in any one form by Visitor during the Event, can be returned only at the Event offered products such as beverage and / or food. The vouchers or tokens give no right to a refund of any amount once acquired.
5. An announcement for a lineup of artists, location, etc. is voluntary and may be subject to change. KNRB is entitled to make these changes and can never give a right of compensation for the Visitor.
6. The artists and KNRB are entitled to create audio and / or imagery of any kind at the Event. KNRB can make and use these audio and imagery for promotional purposes, for themselves or for their partners or sponsors. Visitors who appear in this content cannot claim any compensation or on portrait rights.
7. KNRB retains the rights and powers for which he is entitled under the Copyright and other intellectual laws and regulations.

Article 6. Force

1. In case of force majeure in the broadest sense, which in this context also includes sickness and / or cancellation by the artist(s), instructions of the government, strikes, fire, bad weather, epidemics, terrorist attacks, etc., KNRB has the right shift the Event to a later date or to cancel the event in its entirety.
2. If the Event is canceled before it has started as a result of or in relation to a force majeure, visitors in possession of an original receipt obtained from KNRB or a by KNRB engaged third party, KNRB provides a reasonable remuneration, which will not exceed the price listed on both the receipt and the ticket.
3. If the Event has to be canceled due to force majeure after it has commenced, KNRB will give the visitor a discount of 25% on another to be specified event organized by KNRB.
4. If the Event as a result of, or in relation to a force majeure will be moved to another date, the ticket will be valid for the new date that the Event will take place. If this is the case, this will be announced via the KNRB website. The Visitor may not claim in that case (replacement) access to another event organized by KNRB as mentioned under 4.
5. An appeal to what is stated in this article shall, within seven (7) days from the original date of the Event, be submitted in writing to KNRB (that is joined to the original ticket and the original receipt).

Article 7. Liability KNRB

1. KNRB is never liable for damage from the Visitor by visiting the Event unless intent or gross negligence of KNRB can be identified. In that case, KNRB has limited liability for direct damage suffered by the Visitor, as KNRB is insured. Therefore, damages are actually paid by the insurer. The following cases are not eligible for reimbursement:

- Consequential damage;
- Immaterial damage;
- Damage caused by intent or gross negligence

by KNRB third parties and auxiliary persons KNRB.

2. Claims against KNRB within seven (7) days after the Visitor has suffered the damage to be submitted in writing to KNRB (that is joined to the original ticket and the original receipt) and are then treated as soon as possible.

3. The Visitor enters the place where the Event takes place and attends the Event at own expense and risk, in the sense that KNRB accepts no liability for damages caused by this entrance or attendance as such. This includes expenses related to Auditory, facial - and other physical disorders.

4. KNRB will strive to present the program according to the provided time schedule. However, KNRB is not liable for deviations therein and for the (possible) damage that these may cause for the Visitor and / or other third parties. Starting and ending times as stated on tickets are subject to change and / or leak. The Visitor is obliged to check regularly on the website of the Event check starting and ending times.

5. KNRB is not liable for the content and the method of implementation of the program of the Event, including explicitly the length of the program. KNRB is not liable for changes in the program of the Event.

6. KNRB is not liable for damage from the Visitor arising from loss or damage to property or to the admission ticket.

Article 8. Applicable law and disputes

1. On relations with all legal activities with KNRB as a party, only Dutch law applies. This is also the case if a contract is wholly or partly abroad or if the party is domiciled is involved in the relationship.

2. Only parties will first appeal to the courts after they settle the utmost to solve a dispute by mutual agreement.

PRIVACY STATEMENT KNRB

World Rowing Cup III Rotterdam 2019 is an event (the 'Event') organized by Koninklijke Nederlandsche Roeibond, an association, having its registered office at Bosbaan 10, 1182 AG in Amstelveen and registered with the Chamber of Commerce under number 40531815 ("KNRB"). If you register with www.rotterdamregatta.com and at the venue, your personal data will be administered under the responsibility of KNRB.

The careful handling of your personal data is of great importance to KNRB. Personal data is therefore carefully processed and secured. In doing so, we comply with the laws and regulations in the field of personal data protection, as laid down in the General Data Protection Regulation ('GDPR').

A controller responsible for the processing of personal data

Under the name KNRB and WorldRowingCup III Rotterdam 2019, KNRB is the controller responsible for the processing of your personal data that you provide to KNRB by purchasing a ticket for the Event or via the website www.rotterdamregatta.com (the 'Website') or in any other way. This means that KNRB itself determines the purposes and means of the processing and is responsible for compliance with the legal requirements as laid down in the GDPR.

Purposes for the processing of personal data

If you visit the Website, request information via the Website, purchase a ticket from the Event and/or register with KNRB via the Website, KNRB will register your personal data. KNRB only processes the necessary personal data required for the purposes set out below.

Your personal data are required to:

- be able to provide you with the ticket you have purchased;
- identify you at our Event;
- check your age (only 18+ is welcome to purchase drinks containing alcohol);
- carry out target group analyses for the logistical regulation of events;
- contact you to inform you about the Event;
- inform you about other events organized by KNRB.

In addition, KNRB uses your personal data for

- promotional activities such as:
- the sending out of newsletters;
- a personalized offer of online ads on social channels such as Facebook / Instagram / Snapchat / Vero / WhatsApp;
- a personalized offer of online ads via Google by means of 'bannering' and search engine optimization;
- visitor surveys.

The personal data that we (may) record about you are the following:

First name and surname

- Email address
- Gender
- Address and City

- Date of birth
- Telephone number
- Membership of rowing club(s)

If you register on the Website, your personal data can only be viewed by KNRB or by a processor engaged by KNRB (see further under 'exchange of personal data'). We will not disclose your personal data to others without your consent unless we are required to do so by law or court order or if this is necessary for the performance of an agreement between you and KNRB.

If you do not wish to receive information about KNRB, you can unsubscribe via the unsubscribe button in the newsletters or service emails you receive. You can also send an email to privacy@rotterdamregatta.com.

Legal basis for the processing of personal data

According to current and new legislation, KNRB may only process personal data if one of the legal bases applies. The KNRB applies the following legal bases for the processing of personal data:

- in the context of the formation and/or performance of an agreement. By registering on the Website, you give your explicit consent to the processing of your personal data for the purposes described above; to comply with the law (including accounting processing, tax obligations and obligations in the context of court orders or other mandatory laws and regulations);
- in connection with the legitimate interests of KNRB, whereby KNRB devotes attention to ensuring the impact on your privacy is as limited as possible. Among other things, personal data are processed in connection with:
 - the carrying out of studies, models, statistics, trends, and developments;
 - the administration and improvement of the Website, whereby KNRB can, when you visit our Website, determine your (click) behavior in order to be able to provide you with specific information (profiling). The logic applied by KNRB is that your IP address is linked to your actions and on this basis your preferences are determined. We always request your explicit consent for this in advance (see below under Website and Cookies).

Website and Cookies

On the Website, visitor data is kept up to date, such as the pages most frequently requested by a visitor. The purpose of this is to optimize the layout of the Website. This data may also be used to place information relevant to you on the pages you visit, for example, special messages in your fields of interest or particular promotions (from advertisers). In this way, our services to you can be further optimized.

In addition, we use cookies when offering services. A cookie is a small text file that is placed on your computer's hard drive when you visit the Website. A cookie contains data so that you

can be recognized as a visitor each time you visit the Website. It is then possible to customize the Website for you and/or to make it easier for you to log in.

You can disable cookies in your browser without this having far-reaching consequences for your use of the Website. However, the result may be that certain parts are less accessible or no longer accessible to you.

The Website contains a number of links to other websites. Although these websites have been carefully selected, KNRB cannot be held responsible for the use of your data by these organizations. In this respect, please read the privacy statement, if any, of the website you are visiting.

Protection of personal data

KNRB has taken appropriate technical and organizational measures to protect your personal data against loss or any form of unlawful processing. KNRB has taken physical, organizational and electronic measures to protect your personal data.

Exchange of personal data

1. Transmission and receipt of personal data within KNRB:

KNRB can use your personal and other data for the promotion of various events organized by KNRB. KNRB ensures that the European standards of the GDPR are applied to these exchanges. You may unsubscribe from such communications at any time.

2. Transmission and receipt of personal data outside KNRB:

The purpose of processing your personal data may involve KNRB sharing personal data with other organizations. Insofar this exchange of personal data is not subject your explicit consent or a legal obligation, it takes place exclusively on the basis of the execution of the agreement between KNRB and this third party, with which an adequate processor agreement has been concluded that meets the requirements of the GDPR, or when KNRB has a legitimate interest in doing so.

3. No commercial use:

KNRB will not sell, hire out, distribute or otherwise make your personal data commercially available to third parties, except as described in this privacy statement or with your prior consent.

The correctness of the personal data provided

By registering on the Website/App with your personal data, you guarantee that they are correct and complete. If false identities or incomplete or incorrect data are provided, KNRB may temporarily or permanently deny you access to the Website or parts thereof, and to the Event.

Retention of personal data

KNRB will retain personal data for no longer than two years unless more time is required for the realization of the purposes for which the data are processed, and in any event as long as specific regulations require.

Your privacy rights

You have the right to access your personal data, the right to request correction, limitation or deletion of your personal data and you also have the right to request the transfer of your data. Finally, you can object to the use of your data. If the processing of your data is based on consent, you may withdraw it at any time.

You can send your written requests or questions regarding privacy-related matters to:

KNRB intake WRC3
With reference to Privacy Matters
Bosbaan 10, 1182 AG, Amstelveen

You will receive an answer as soon as possible. You are also entitled to submit a complaint about the use of your data to the Dutch Data Protection Authority.

Would you like to know more about the Dutch Personal Data Protection Act or the General Data Protection Regulation that takes effect on 25 May 2018? Consult: wetten.overheid.nl or www.autoriteitpersoonsgegevens.nl.

Changes

KNRB reserves the right to make changes to this privacy statement from time to time. Therefore, please check this privacy statement regularly for an update of our privacy policy.

Questions

If you have any further questions about our privacy policy, please send an email to privacy@rotterdamregatta.com.

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